

The client

Brose establishes a central process for forgotten passwords with ASPR Password Manager.

Brose is, with more than 25.000 employees at 62 locations in more than 23 countries the fifth largest company among the family-owned automotive suppliers. Up to date one out of three worldwide manufactured cars is equipped with at least one Brose product.

By using the automated password reset solution by TESIS SYSware, Brose was able to increase data security and reduce costs created by forgotten passwords.

„ASPR convinces with its easy integration in the already existing system environment. A fast and easy roll-out is therefore possible. That's why we were able to switch the password reset in a Windows environment to ASPR in just a few months.“
(Christian Stücke, Head of expert group eBusiness)

The challenge

- Create an easy and quick application procedure
- Improve IT security by establishing a method for a clear identification of employees
- Increase reset capacities at the respective places and improve workflows with local hot-lines manned during office hours only
- Establishment of an upgradeable solution to meet specific requirements in the future

The solution

- Multi-factor authentication
- Various target systems
- Password Randomizer & Propagation

The decision

- **Efficiency** through cost optimisation, effort reductions and various billing options
- High and **measurable user acceptance**
- **Security and Compliance**
- **Made in Germany** - ASPR is developed and supported according to German standards in quality and security



Customer benefits

Quickly deployable

- The rollout was carried out quickly
- Required connectors for the respective target systems (e.g. SAP, Windows Active Directory, Host systems) are easily installable

Cost-effective

- No complex structural changes necessary, *ASPR Password Manager* could easily be integrated into the Brose SAP portal
- Reduction of working hours used for the reset process by employees, administration and support
- Maintenance-free: no on-site support necessary

Reliable and secure

- A single Point of Control for hotline and end-users is established
- Security gaps resulting from manually operated processes are closed
- The password reset is secure and audit proof for all integrated systems

Spatial and temporal independent

- *ASPR Password Manager* allows the establishment of a central hotline for password resets regardless of the user's location
- Autonomy of office working hours is achieved; password resets can be carried out without time restrictions

Future proof, flexible and expandable

- Establishment of a user self-service to reduce hotline calls is possible
- *ASPR Password Manager* can be used for future plans (e.g. smart card PINs or remote access)

